



Signature Page

Approved by: _____

Approver

Area

email

1. APPLICABILITY

This Quality Clause QSUS is applicable to Sellers performing Air-Vehicle level Maintenance, Repair, Overha

perform root cause analysis, and provide trend data.

12.2 Seller shall ensure effective corrective and preventive action is taken to prevent, minimize, or eliminate non-conformances.

12.3 Seller shall assess all Buyer-identified nonconformances and take appropriate actions to ensure causes of nonconformances are corrected.

12.4 Seller shall provide detailed Root Cause Analysis & Corrective Action Plan upon Buyer's request.

12.5 Seller shall notify Buyer's Sustainment Quality Representative utilizing LM Aero's Quality Concern Notification (QCN), or equivalent, approved channels within 10 days of adverse action taken by Seller's customer, US or International Government Agencies (e.g., DCMA, FAA, CAA, OSHA, DoD, NMAA, EPA, etc.), Third-Party Registrar

from the date the aircraft was released from Sellers MRO&U facility or final payment, whichever is longer.

- b) Retain a copy of records of all QCS-001 "work", identified in section 10, for at least seven years after final payment or longer periods, if specified in the SSOW or Purchase Order.
- c) Request record disposition instructions from Buyer at the end of the retention period. Disposition may include destruction or shipment to buyer's facilities.
- d) Records under this paragraph shall be stored in a manner that ensures protection from damage, alteration and theft. The records shall remain readable and accessible for the duration of the storage period.
- e) Computer backup discs, tapes, etc. shall be stored in a different location from that containing the working discs, tapes, etc., in an environment that ensures they remain in good condition.
- f) Upon Buyer's request, Seller shall forward records to Buyer at no additional cost, price, or fee to Buyer.
- g) In the event of dissolution of business between Buyer and Seller, Seller shall notify Buyer's Sustainment Quality Representative within ten (10) business days to make arrangements for transferring all retained maintenance records covering the last three years to Lockheed Martin Aeronautics Company.

15. QUALITY & PLANNING ASSURANCE REQUIREMENTS

15.1 Seller's documented quality management system shall provide adequate review and surveillance of quality control and Buyer's Customer's related buyoffs.

15.2 Seller's documented quality management system shall ensure placement / removal / addition of safety of flight hold points are coordinated with Buyer's Sustainment Quality Representative and approved by Buyer's Customer Representative. Seller shall not bypass the identified hold points.

15.3 Seller's Maintenance Planning documentation shall implement appropriate customer hold points in accordance with the applicable program information or Buyer's Customer Representative mandated inspection points and/or product audits.

16. GENERAL INSPECTION REQUIREMENTS

16.1 Incoming Inspection

Seller shall perform an incoming inspection IAW program information and document any physical or functional deficiencies within the program system of record.

16.2 Scheduled Work Package (SWP) and Accepted Over and Above (O&A)

Seller shall ensure all requested maintenance actions performed by Seller (that have removed, disassembled, modified or otherwise disturbed any aircraft system or component) are fully completed/restored and verified to be in compliance with released engineering requirements and properly documented within the program system of record.

16.3 OK to Close

Prior to final closure of any bay/cavity that would preclude subsequent visual verification (i.e., final installation of any cover, panel, glare shield, antenna, etc.), Seller shall ensure all maintenance actions

the task was to scrape the inlet coating, but too much was removed. This would not be considered reportable damage.

18.1 Seller induced "Damage" shall be immediately reported to Buyer's Sustainment Quality Representative or designated site lead. All work on affected assets shall be suspended until Buyer's approval to continue with repair is provided in writing.

- a) Subsequently, Seller shall provide a written notification of the mishap/event utilizing the LM Aero Quality Concern Notification (QCN), or equivalent, within five working days. (If repair/replacement costs are expected to exceed \$25,000, report within 24 hours.)
- b) Seller shall provide monthly updates on the investigation status until Root Cause Analysis & Corrective Action Plan have been completed, fully implemented and closed.

18.2 Seller induced "Workmanship" shall be reported, categorized and processed in accordance with Section 12.

19. QUALITY METRICS REPORTING

Buyer will define metrics reporting requirements to Seller at time of execution.